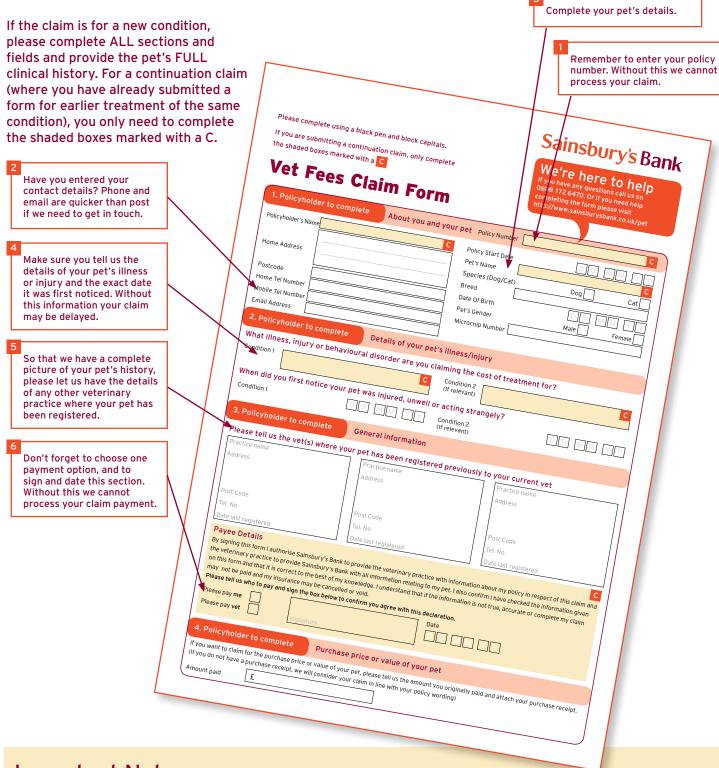
Your guide to completing a claim form for policyholders

Sainsbury's Bank

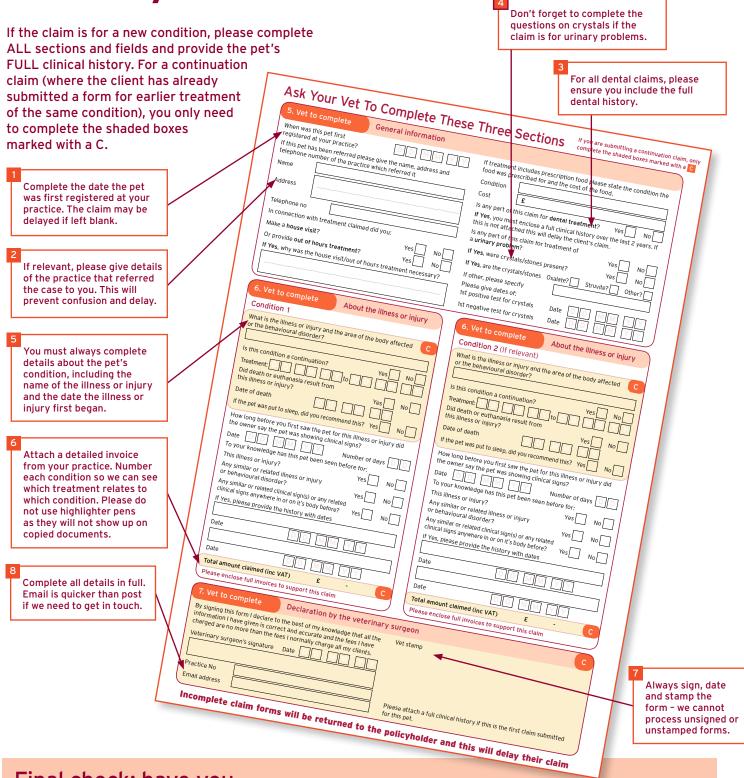


Important Notes:

- Please include all required documentation, including original invoices and, if this is the first claim, a full clinical history
- If the claim is being faxed, please retain all the original copies of the claim form and receipts
- Please use a separate claim form for each pet
- Please send completed claim forms including copies of all receipts to Sainsbury's Pet Insurance, Great West House (GW2), Great West Road, Brentford, Middlesex TW8 9DX.

Your guide to completing a claim form for veterinary staff

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Final check; have you...

Completed ALL sections and fields, including the yellow shaded boxes marked C if the claim is for a new condition? Completed ALL yellow shaded boxes marked C if the claim is a continuation?

Enclosed original invoices to support the claim, plus a FULL clinical history?

Signed, dated and stamped the form with your practice stamp?

Please note, if you are both the policyholder and veterinary staff then another member of the practice should complete sections 5, 6 and 7.