

Replacement of Taxi Subsidy Smartcard for Transport Access Scheme (TAS)



PTS203-2

<p>SERVICE TASMANIA USE ONLY</p> <p>..... Signature of Service Tasmania Officer</p> <p>Date</p>	<p>Service Tasmania Stamp</p>	<p>Application form completed and signed</p> <p>Replacement fee paid (if applicable)</p> <p>OR damaged smartcard surrendered</p> <p>OR police report number provided</p>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
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APPLICANT DETAILS

Title	Family Name	Given Name(s)

TAS Member Number (if known)	Daytime Phone Number

DO I NEED TO PAY A REPLACEMENT FEE?

Replacement taxi subsidy smartcards incur an \$11.00 replacement fee. This fee will be waived if the previous smartcard was:

- Damaged or faulty, **and** the damaged or faulty smartcard is surrendered to *Service Tasmania* or Passenger Transport **OR**
- Stolen, **and** a police report number is provided on this form

If evidence that the smartcard was stolen cannot be provided or the damaged/faulty smartcard is not surrendered, the smartcard will be considered lost, and a replacement fee will be payable. This fee is exempt from GST.

WHY IS THE CARD BEING REPLACED?

Lost (\$11.00 replacement fee)	<input type="checkbox"/>	Damaged or Faulty (attach smartcard)	<input type="checkbox"/>
Stolen (provide police report number)			

Please turn over to sign the form



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WHEN WILL I RECEIVE MY REPLACEMENT TAXI SUBSIDY SMARTCARD?

Once your application has been processed, your replacement card will be posted to your home address. While we endeavour to have your card to you within 5 business days, please allow up to 10 business days before contacting us.

DECLARATION

I declare that the information I have given is correct and I authorise officers of the Department of State Growth to conduct any necessary checks to verify the information I have supplied.

Signature of Applicant

(or signature of applicant's advocate if applicant unable to sign)

Date (dd/mm/yy)

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PRIVACY STATEMENT

You are providing information to the Department of State Growth, which will manage that information in accordance with the *Personal Information Protection Act 2004*.

The personal information collected here will be used by the Department for the purpose of assessing eligibility for assessing and managing this application and your Transport Access Scheme membership and for cross-checking eligibility for other travel assistance.

Failure to provide this information may result in your application not being able to be processed or records not being properly maintained. The Department may also use the information for related purposes, or disclose it to third parties in circumstances allowed for by law.

You have the right to access your personal information by request to the Department and you may be charged a fee for this service.

SUBMITTING YOUR APPLICATION

Printed applications can be submitted via any *Service Tasmania* shop **OR** by mail to:

Passenger Transport
GPO Box 1242
HOBART TAS 7001

Please note that any applications submitted to Passenger Transport by mail **must include** the damaged/faulty smartcard **or** the police report number, otherwise the replacement application will not be processed. **Do not mail cash, money order or cheque payments.**

You can also apply and pay online for **lost smartcards only** which incur a fee of \$11.00. Payment is by credit card only. Go to: www.transport.tas.gov.au/passenger/concessions