

mobile banking **text banking** user guide

commands

Text any of the commands below to **53390** to experience Text Banking at Great Western Bank.

POPULAR COMMANDS

Action	Command	Example	
balance view your balance	b, bal, balance	bal balance for all enabled accounts	bal chk1 balance for chk1 only
history view your account transactions	a, act, activity, las, last, h, hist, history	hist transactions for default account	hist chk2 transactions for chk2 only
ATMs locate ATMs by ZIP code	atm	atm 57104 atms in ZIP code 57104	
branches locate branches by ZIP code	bran, branch	branch 57104 branches in ZIP code 57104	

ADVANCED COMMANDS

Action	Command	Example	
transfer transfer money between accounts	t, tra, transfer	t chk1 sav1 100 101112 transfer from chk1 to sav1 \$100 on 10/11/12	
recent view recent transfers	r, rtra, rtransfer	rtra recent transfers for default account	rtra chk2 recent transfers for chk2 only
scheduled view scheduled transfers	st, stra, stransfer, scheduledtransfers	st scheduled transfers for default account	st chk2 scheduled transfers for chk2 only
cancel cancel a scheduled transfer	c, ctra, ctransfer	c chk1-sav1-1 cancel transfer reference ID chk1-sav1-1	
bill pay ¹ pay a bill	p, pay	pay chk1 water 50 101112 pay from chk1 to water \$50 on 10/11/12	
recent view recent bill payments	rp, rpay, rpays, recentpays, recentpayments	rpay chk2 view recent payments from chk2 only	
scheduled view scheduled bill payments	sp, spay	sp chk1 view scheduled payments for chk1 only	
cancel cancel a bill payment	cp, cpay	cp 794613 cancel bill pay reference ID 794613	
payees view bill pay payees	payee, payees	payee view list of all enabled bill pay payees	
mobile web launch the Mobile Web	g, go	go get a link to the Mobile Web for Mobile Banking	
time zone view the assigned time zone	tz	tz show the assigned time zone	
menu view a list of commands	m, menu, cmd, cmds, command, commands	menu displays all Text Banking commands	
help get help with text banking	help	help where do I go to get help	bal help what does bal command do
stop alerts	stop, end, quit, cancel, unsubscribe	stop stop all alerts sent via Text Banking	

Helpful Tips: Use a decimal to indicate cents, e.g. enter 136.47 if the amount is \$136.47; do not enter 13647 which equals \$13,647. Do not enter special characters in dates, e.g. enter 101112 if the date is 10/11/12.

Message and data (Msg&Data) rates may apply. Message frequency depends on account settings. Access the full terms and conditions at www.GreatWesternBank.com. After you have enrolled in Text Banking and agreed to the Terms and Conditions, you may Text STOP to 53390 to cancel service or text HELP to 53390 for help. ¹Bill pay is only available if you have Online Bill Pay within Online Banking.