

# INTERNET BANKING UPDATE FORM



Guaranty Trust Bank (Ghana) Limited  
RC 68,758

Date:          
DD MM YYYY

Account Name: \_\_\_\_\_

Account Number:

Are you changing your e-mail address: Yes  No

Old e-mail: \_\_\_\_\_ New e-mail: \_\_\_\_\_

## Please profile my accounts for the following services (please tick as appropriate)

- |  |   |
|--|---|
| <input type="checkbox"/> Pre-registered transfer<br><small>(Kindly request for a pre-registered transfer account form)</small> | <input type="checkbox"/> Stop cheque      |
| <input type="checkbox"/> Transfer to any GTBank account  | <input type="checkbox"/> Bill payment     |
| <input type="checkbox"/> Cash in transit   | <input type="checkbox"/> Exchange rate    |
| <input type="checkbox"/> Standing order to GTBank account  | <input type="checkbox"/> Draft in transit |
| <input type="checkbox"/> Confirm cheque  | <input type="checkbox"/> Deposit rate     |

## Please specify account to be profiled:

- Current A/C       Savings A/C       Foreign Currency A/C

## Please issue me a token to enhance the security of my Internet banking transactions

### Pick up option

- Self       Courier delivery (outside Ghana only):
- PROXY (The customer should send the proxy with a duly signed letter of authorization)

Delivery address \_\_\_\_\_

## Problems encountered

- |   |  |
|---|--|
| <input type="checkbox"/> Did not receive user ID/Passcode         | <input type="checkbox"/> Forgot secret question & answer |
| <input type="checkbox"/> Account blocked due to several PIN tries | <input type="checkbox"/> Forgot passcode                 |

\_\_\_\_\_  
Authorised signature

\_\_\_\_\_  
Authorised signature



## Customer Responsibility

You agree to take responsibility for protecting and ensuring safety of your user login profile (user ID and password) at all times. Registration for the Internet Banking services is for a single user only; you must not permit other persons to use your user login profile nor disclose your details to third parties. GTBank will not be liable for any losses arising from unauthorized access to, or use of your account arising from your negligence or failure to safeguard and protect your user login profile or any other customer information protection device or functionality provided by the bank to facilitate safety, confidentiality, integrity and accuracy of your data and online transactions.

## Service Access

Your access to the internet banking service may be suspended at any time without notice to maintain the integrity of this service or in instances of system maintenance or failure, or for any reasons beyond GTBank's control. GTBank also reserves the right to temporarily or permanently change, modify or discontinue this service at any time without notice. You hereby agree that GTBank will not be liable to you or any third party for the exercise of these rights of suspension, modification or discontinuation.

## For Official Use Only

Treated by: \_\_\_\_\_

Signature: \_\_\_\_\_

Approved by: \_\_\_\_\_

Signature: \_\_\_\_\_